



# Badger VETERINARY HOSPITAL

## Bed & Biscuits

 *A K9 and Feline B&B* 

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### BOARDING CHECK-IN AND CHECK-OUT HOURS

#### Check-In

Monday - Friday: 4-6 pm  
Saturday and Sunday: 5-7 pm

#### Check-Out

Monday-Sunday: 9-11 am

*For Saturday night and Sunday check-ins and check-outs, please ring the doorbell to the right of the front door and a boarding staff member will be up to assist you.*

### WHAT TO BRING

- Your pet's carrier or leash and collar.
- Any belongings you feel would keep them comfortable, within reason (e.g., bed, blankets, toys).
- **Food:** Meals should be separated into individual bags or small containers.
- **Medications or Supplements:** MUST be in their original container with the label attached.
- **Treats:** Any treats you'd like your pet to have, either in general or with special instructions (i.e. a few small treats throughout the day and a dental bone every day at noon).

### WHAT YOUR PET'S STAY INCLUDES

- All pets are provided with bowls, a raised bed, and a blanket. Cats are also provided a litter box.
- Dogs are let out seven (7) times each day and have an hour and half of group playtime. Private care guests are let out alone seven (7) times each day and get a 20-minute play session outside.
- Cats have 20 minutes of one-on-one playtime with a caretaker every day.
- All dogs who stay more than five (5) nights get a complimentary bath from a caretaker. All cats who stay more than five (5) nights get a complimentary dry bath from a caretaker.
- All pets who stay more than five (5) nights will have their belongings washed before going home.
- Each pet is given a brief health check every day.

DEDICATED TO THE LIFE AND LOVE OF YOUR PET



## BOARDING RULES & REGULATIONS

To ensure the safety and health of all animals and staff, all clients are required to comply with the following rules and regulations (**Please read thoroughly and initial each item.**):

\_\_\_\_\_ **Vaccines:** All pets must be up to date on required vaccinations. Pets that are not up to date on the required vaccinations will be vaccinated at check-in, at the owner's expense. If Badger Veterinary Hospital is not your current veterinarian, we require medical records with proof of all required vaccines. These records can be faxed, mailed, emailed, or dropped off in hard copy form as long as they are received by the time of check-in.

**Required Vaccinations for Dogs:**

- Rabies
- Distemper
- Bordetella/Kennel Cough

**Required Vaccinations for Cats:**

- Rabies
- Distemper

\_\_\_\_\_ **Parasite Prevention:** To prevent the spread of internal and external parasites, all pets are required to be on a flea and tick preventative (either monthly or quarterly) as well as have proof from a veterinarian of a negative fecal within the last year. Proof of a negative fecal must be provided to hold your pet's reservation, until proof is provided we reserve the right to bump your reservation in favor of another pet that meets all the requirements.

\_\_\_\_\_ **Special Needs:** Pets requiring special attention above and beyond our daily routine will be charged an additional fee based on the specific need(s). Fees range from \$3.00 to \$8.00 per day and will be charged at the discretion of our staff. These fees will be discussed with you prior to payment.

\_\_\_\_\_ **Age:** If your pet is over 6 months of age and not spayed or neutered, he/she will not be allowed to take part in the play groups. They will be given one-on-one playtime with the caretaker every day and private bathroom breaks.

\_\_\_\_\_ **Charges:** Check-in and check-out is only allowed during the allotted times. Charges are based on these specific times. Payment is required at time of check-in for all standard boarding charges. A credit card will be kept on file, and any charges accumulated during the boarding stay will be charged to the card on file the morning of check-out.

\_\_\_\_\_ **Emergency Charges:** In the event that there is a medical concern with your pet after hours, our staff will contact a BVH Veterinarian for advice. If the doctor feels it is urgent and necessary to treat right away, there will be an emergency fee in addition to the regular charges.

\_\_\_\_\_ **Cancellation Policy:** A reservation is required for all stays. Reservations cancelled without proper notice will be charged in full to the credit card on file. Notice of cancellation must be given 48 hours prior to the scheduled check-in time.



**Play Groups:** Play groups of multiple dogs are utilized to ensure canine guests are well exercised and happy. All dogs are screened to ensure they can join the play group without causing concern, if not they are given one-on-one playtime and bathroom breaks with a caretaker each day. Play groups are monitored at all times by a caretaker. If, for any reason, you would like your dog to not be a part of the playgroups we will gladly accommodate your wishes. Please initial your choice:

\_\_\_\_\_ **Please include my dog in the play groups at your discretion.** I release Badger Veterinary Hospital from liability for any injuries that may occur as a result of dog interaction and play. If my pet inflicts injury to another pet, I accept responsibility for the veterinary expenses of the injured pet.

\_\_\_\_\_ **Please DO NOT include my dog in playgroups.**

**Health:** If, at any time during your pet's stay, a medical concern arises that does not require immediate attention, you will be contacted and advised of the situation and we will follow your instructions. **In the event of an emergency situation or injury that requires IMMEDIATE medical attention, we will make every attempt to contact you and your emergency contacts for instruction.** If we are unable to reach you or your emergency contacts, we will proceed with the minimum necessary, life-preserving treatment, at your cost. If you would like us to go ahead with the full treatment recommended by the doctor, please specify by initialing below:

\_\_\_\_\_ **Please provide the FULL treatment recommended by the doctor.** I assume responsibility for all costs.

\_\_\_\_\_ **Please only provide life-preserving treatment until I, or an emergency contact, can be reached for medical and financial consent.** I assume responsibility for all charges until I, or an emergency contact, have been reached.

I/We are the legal owner(s) of \_\_\_\_\_ *(Please list all pets boarding.)*

I/We certify that the information provided in this packet is accurate to the best of my/our knowledge, and I/we have not withheld any information regarding our pet's/pets' health or behavior that could endanger our pet(s) or other pets or staff in the facility. Should any of this information change before a future boarding stay, I/we will notify Badger Veterinary Hospital.

I/We understand that there are inherent risks to bringing my/our pet(s) to a boarding facility. I/we agree that Badger Veterinary Hospital will not be liable for any claims of injury, illness, damage, or death to my pet during its stay and that under no circumstances will Badger Veterinary Hospital be liable for consequential damages. I/we agree that I/we am/are responsible for any harm caused by my pet while in the care of Badger Veterinary Hospital. I/we shall indemnify Badger Veterinary Hospital against any claims made against it or for losses or damages suffered by Badger Veterinary Hospital as a result of my pet. I/We understand that I/we will be responsible for any and all costs incurred during this and any future boarding stays.

Sign: \_\_\_\_\_ Date: \_\_\_\_\_

Sign: \_\_\_\_\_ Date: \_\_\_\_\_



Please complete the following information to the best of your knowledge. This will help us maintain a safe and fun environment for all guests. We are concerned not only about your pet's safety and health, but also that of our other guests and team of caretakers.

We welcome guests with special needs and will do whatever is necessary to ensure they are comfortable and happy throughout their stay. Our experienced veterinary team is used to working with all kinds of animals in all kinds of conditions.

If you have any questions, our staff is always happy to help!

**Client Information**

**Pet Owner 1:** Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Cell Phone \_\_\_\_\_

**Pet Owner 2:** Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Cell Phone \_\_\_\_\_

**Emergency Contacts (other than parents listed above)**

1. Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

2. Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Please list the name(s) and phone number(s) of those authorized to drop off/pick up your pet:

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*Only the pet owners and emergency contacts will be contacted to make medical decisions for your pet.  
We will only release your pet to the people listed above.*



**Your Cat's Information**

Cat's Name \_\_\_\_\_ Nickname(s) \_\_\_\_\_

Distinguishing Marks \_\_\_\_\_

How long has your cat been a member of your family? \_\_\_\_\_

If adopted, do you have knowledge of your cat's past history? **Yes No**

If yes, please describe your cat's history: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Are there other animals in your household? **Yes No**

If yes, please describe how they get along: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

How does your cat react to new people coming into your house?

\_\_\_\_\_

\_\_\_\_\_

Has your cat ever been boarded before? **Yes No**

How was the experience? \_\_\_\_\_

\_\_\_\_\_

What kinds of games does your cat like to play with people? \_\_\_\_\_

\_\_\_\_\_

What are your cat's favorite toys to play with? \_\_\_\_\_

\_\_\_\_\_

Are you able to remove things from your cat's mouth? **Yes No**



Has a situation ever arisen that caused your cat to bite a person or another animal? **Yes No**

If yes, please describe the situation: \_\_\_\_\_

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What does your cat do to show he/she is happy? \_\_\_\_\_

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What does your cat do to show he/she is stressed? \_\_\_\_\_

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Is your cat afraid of any specific items or noises? **Yes No**

If yes, please describe the items or noises: \_\_\_\_\_

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Does your cat have any recurring behaviors we should be aware of (e.g., urinating out of litter box, destructive chewing)? \_\_\_\_\_

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Are there any other special needs, comments, or information about your cat that you feel might be helpful for us to know to ensure that your cat's experience is the best possible?

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**Health at a Glance**

How does your pet react to being bathed? \_\_\_\_\_

\_\_\_\_\_

How does your pet react to being brushed? \_\_\_\_\_

\_\_\_\_\_

How does your pet react to having his/her nails trimmed? \_\_\_\_\_

\_\_\_\_\_

Does your pet have any sensitive areas on his/her body that he does not like touched? If so, where?

\_\_\_\_\_

\_\_\_\_\_

Does your pet have favorite spots for petting? \_\_\_\_\_

\_\_\_\_\_

Please describe your pet's general health.

(If we are not your current veterinarian, include any current medical conditions of which we should be aware.)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Does your pet have any hip/joint problems or restrictions? If yes, what restrictions need to be observed in regard to your pet's activities or movements?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Does your pet have any known allergies? If yes, what are they and what are the symptoms?

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What is the treatment for your pet's allergies? \_\_\_\_\_

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Is your pet on flea/tick preventative\*? **Yes No**

If yes, please list brand used and date last administered: \_\_\_\_\_

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*\*We require all dogs and indoor/outdoor cats to be on a flea/tick preventative.*

Please list any current medications or supplements you will bring for your pet and the amount, frequency, and time administered.

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What type of food do you feed your pet? \_\_\_\_\_

Wet \_\_\_\_\_ Dry \_\_\_\_\_

Amount per Serving \_\_\_\_\_

Feeding Times: Morning \_\_\_\_\_ Afternoon \_\_\_\_\_ Evening \_\_\_\_\_

*If more than one pet kenneled together:*

Do your pets need to be fed separately? **Yes No**

Does your pet have any food restrictions? If yes, what are they? \_\_\_\_\_

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Is your pet allowed to have treats provided by us? **Yes No**