



Badger VETERINARY HOSPITAL

Bed & Biscuits

 *A K9 and Feline B&B* 

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BOARDING CHECK-IN AND CHECK-OUT HOURS

Check-In

Monday - Friday: 4-6 pm
Saturday and Sunday: 5-7 pm

Check-Out

Monday-Sunday: 9-11 am

For Saturday night and Sunday check-ins and check-outs, please ring the doorbell to the right of the front door and a boarding staff member will be up to assist you.

WHAT TO BRING

- Your pet's carrier or leash and collar.
- Any belongings you feel would keep them comfortable, within reason (e.g., bed, blankets, toys).
- **Food:** Meals should be separated into individual bags or small containers.
- **Medications or Supplements:** MUST be in their original container with the label attached.
- **Treats:** Any treats you'd like your pet to have, either in general or with special instructions (i.e. a few small treats throughout the day and a dental bone every day at noon).

WHAT YOUR PET'S STAY INCLUDES

- All pets are provided with bowls, a raised bed, and a blanket. Cats are also provided a litter box.
- Dogs are let out seven (7) times each day and have an hour and half of group playtime. Private care guests are let out alone seven (7) times each day and get a 20-minute play session outside.
- Cats have 20 minutes of one-on-one playtime with a caretaker every day.
- All dogs who stay more than five (5) nights get a complimentary bath from a caretaker. All cats who stay more than five (5) nights get a complimentary dry bath from a caretaker.
- All pets who stay more than five (5) nights will have their belongings washed before going home.
- Each pet is given a brief health check every day.

DEDICATED TO THE LIFE AND LOVE OF YOUR PET



BOARDING RULES & REGULATIONS

To ensure the safety and health of all animals and staff, all clients are required to comply with the following rules and regulations (**Please read thoroughly and initial each item.**):

_____ **Vaccines:** All pets must be up to date on required vaccinations. Pets that are not up to date on the required vaccinations will be vaccinated at check-in, at the owner's expense. If Badger Veterinary Hospital is not your current veterinarian, we require medical records with proof of all required vaccines. These records can be faxed, mailed, emailed, or dropped off in hard copy form as long as they are received by the time of check-in.

Required Vaccinations for Dogs:

- Rabies
- Distemper
- Bordetella/Kennel Cough

Required Vaccinations for Cats:

- Rabies
- Distemper

_____ **Parasite Prevention:** To prevent the spread of internal and external parasites, all pets are required to be on a flea and tick preventative (either monthly or quarterly) as well as have proof from a veterinarian of a negative fecal within the last year. Proof of a negative fecal must be provided to hold your pet's reservation, until proof is provided we reserve the right to bump your reservation in favor of another pet that meets all the requirements.

_____ **Special Needs:** Pets requiring special attention above and beyond our daily routine will be charged an additional fee based on the specific need(s). Fees range from \$3.00 to \$8.00 per day and will be charged at the discretion of our staff. These fees will be discussed with you prior to payment.

_____ **Age:** If your pet is over 6 months of age and not spayed or neutered, he/she will not be allowed to take part in the play groups. They will be given one-on-one playtime with the caretaker every day and private bathroom breaks.

_____ **Charges:** Check-in and check-out is only allowed during the allotted times. Charges are based on these specific times. Payment is required at time of check-in for all standard boarding charges. A credit card will be kept on file, and any charges accumulated during the boarding stay will be charged to the card on file the morning of check-out.

_____ **Emergency Charges:** In the event that there is a medical concern with your pet after hours, our staff will contact a BVH Veterinarian for advice. If the doctor feels it is urgent and necessary to treat right away, there will be an emergency fee in addition to the regular charges.

_____ **Cancellation Policy:** A reservation is required for all stays. Reservations cancelled without proper notice will be charged in full to the credit card on file. Notice of cancellation must be given 48 hours prior to the scheduled check-in time.



Play Groups: Play groups of multiple dogs are utilized to ensure canine guests are well exercised and happy. All dogs are screened to ensure they can join the play group without causing concern, if not they are given one-on-one playtime and bathroom breaks with a caretaker each day. Play groups are monitored at all times by a caretaker. If, for any reason, you would like your dog to not be a part of the playgroups we will gladly accommodate your wishes. Please initial your choice:

_____ **Please include my dog in the play groups at your discretion.** I release Badger Veterinary Hospital from liability for any injuries that may occur as a result of dog interaction and play. If my pet inflicts injury to another pet, I accept responsibility for the veterinary expenses of the injured pet.

_____ **Please DO NOT include my dog in playgroups.**

Health: If, at any time during your pet’s stay, a medical concern arises that does not require immediate attention, you will be contacted and advised of the situation and we will follow your instructions. **In the event of an emergency situation or injury that requires IMMEDIATE medical attention, we will make every attempt to contact you and your emergency contacts for instruction.** If we are unable to reach you or your emergency contacts, we will proceed with the minimum necessary, life-preserving treatment, at your cost. If you would like us to go ahead with the full treatment recommended by the doctor, please specify by initialing below:

_____ **Please provide the FULL treatment recommended by the doctor.** I assume responsibility for all costs.

_____ **Please only provide life-preserving treatment until I, or an emergency contact, can be reached for medical and financial consent.** I assume responsibility for all charges until I, or an emergency contact, have been reached.

I/We are the legal owner(s) of _____ *(Please list all pets boarding.)*

I/We certify that the information provided in this packet is accurate to the best of my/our knowledge, and I/we have not withheld any information regarding our pet’s/pets’ health or behavior that could endanger our pet(s) or other pets or staff in the facility. Should any of this information change before a future boarding stay, I/we will notify Badger Veterinary Hospital.

I/We understand that there are inherent risks to bringing my/our pet(s) to a boarding facility. I/we agree that Badger Veterinary Hospital will not be liable for any claims of injury, illness, damage, or death to my pet during its stay and that under no circumstances will Badger Veterinary Hospital be liable for consequential damages. I/we agree that I/we am/are responsible for any harm caused by my pet while in the care of Badger Veterinary Hospital. I/we shall indemnify Badger Veterinary Hospital against any claims made against it or for losses or damages suffered by Badger Veterinary Hospital as a result of my pet. I/We understand that I/we will be responsible for any and all costs incurred during this and any future boarding stays.

Sign: _____ Date: _____

Sign: _____ Date: _____



Please complete the following information to the best of your knowledge. This will help us maintain a safe and fun environment for all guests. We are concerned not only about your pet's safety and health, but also that of our other guests and team of caretakers.

We welcome guests with special needs and will do whatever is necessary to ensure they are comfortable and happy throughout their stay. Our experienced veterinary team is used to working with all kinds of animals in all kinds of conditions.

If you have any questions, our staff is always happy to help!

Client Information

Pet Owner 1: Last Name _____ First Name _____

Cell Phone _____

Pet Owner 2: Last Name _____ First Name _____

Cell Phone _____

Emergency Contacts (other than parents listed above)

1. Last Name _____ First Name _____

Home Phone _____ Work Phone _____ Cell Phone _____

2. Last Name _____ First Name _____

Home Phone _____ Work Phone _____ Cell Phone _____

Please list the name(s) and phone number(s) of those authorized to drop off/pick up your pet:

*Only the pet owners and emergency contacts will be contacted to make medical decisions for your pet.
We will only release your pet to the people listed above.*



Your Dog's Information

Dog's Name _____ Nickname(s) _____

Distinguishing Marks _____

Please check any of the following general behaviors that apply to your dog:

- | | | | |
|---|---|--|---|
| <input type="checkbox"/> separation anxiety | <input type="checkbox"/> toy/food possessive | <input type="checkbox"/> excessive barking | <input type="checkbox"/> sensitive to touch |
| <input type="checkbox"/> not house trained | <input type="checkbox"/> fear aggressive | <input type="checkbox"/> fear of thunder | <input type="checkbox"/> fear of men |
| <input type="checkbox"/> potty pad/litter box trained | <input type="checkbox"/> coprophagia (eats stool) | <input type="checkbox"/> fear of loud noises | <input type="checkbox"/> fear of children |
| <input type="checkbox"/> destructive chewing (i.e. bedding) | <input type="checkbox"/> digs under fences | <input type="checkbox"/> eats rocks | <input type="checkbox"/> fear of women |
| <input type="checkbox"/> collar shy | <input type="checkbox"/> jumps fences | <input type="checkbox"/> mounts other dogs | <input type="checkbox"/> mouthiness |

How long has your dog been a member of your family? _____

If adopted, do you have knowledge of your dog's history? **Yes No**

If yes, please describe your dog's history: _____

Are there other animals in your household? **Yes No**

If yes, please describe how they get along: _____

How does your dog react to new people and/or dogs coming into your house/yard?

Has your dog ever been boarded before? **Yes No**

How was the experience? _____

Has your dog socialized with large groups of dogs (e.g., dog park, doggie daycare)? **Yes No**

How was the experience? _____



What kinds of games does your dog like to play with other dogs? _____

What kinds of games does your dog like to play with people? _____

Is your dog fearful or reactive around certain types of dogs? **Yes No**

If yes, what type of dogs: _____

Does your dog guard objects or food from people/other dogs? **Yes No**

Are you able to remove things from your dog's mouth? **Yes No**

Has a situation arose that caused your dog to growl/snap at a person or other animal? **Yes No**

If yes, please describe the situation: _____

Has a situation ever arose that caused your dog to bite a person or another animal? **Yes No**

If yes, please describe the situation: _____

What does your dog do to show he/she is happy? _____

What does your dog do to show he/she is stressed? _____

What are your dog's favorite toys to play with? _____



Is your dog afraid of any specific items or noises? **Yes No**

If yes, please describe the items or noises: _____

Any other behaviors needing attention (please describe)? _____

Has your dog had any basic obedience training? **Yes No**

Please check known commands:

- | | | |
|-------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> Sit | <input type="checkbox"/> Off | <input type="checkbox"/> Settle |
| <input type="checkbox"/> Down | <input type="checkbox"/> Enough | <input type="checkbox"/> Back |
| <input type="checkbox"/> Wait | <input type="checkbox"/> Outside | <input type="checkbox"/> Leave It |
| <input type="checkbox"/> Stay | <input type="checkbox"/> Inside | |
| <input type="checkbox"/> Come | <input type="checkbox"/> Go Potty | |

Other known commands, hand signals, or tricks you would like us to use while your dog is here:

When your dog has to go to the bathroom, he/she will:

- Bark
- Whine
- Sit by the Door
- Pace Around the Door
- Ring Bell on Door
- Other: _____

Are there any other special needs, comments, or information about your dog that you feel might be helpful for us to know to ensure that your dog's experience is the best possible?



Health at a Glance

How does your pet react to being bathed? _____

How does your pet react to being brushed? _____

How does your pet react to having his/her nails trimmed? _____

Does your pet have any sensitive areas on his/her body that he does not like touched? If so, where?

Does your pet have favorite spots for petting? _____

Please describe your pet's general health.

(If we are not your current veterinarian, include any current medical conditions of which we should be aware.)

Does your pet have any hip/joint problems or restrictions? If yes, what restrictions need to be observed in regard to your pet's activities or movements?



Does your pet have any known allergies? If yes, what are they and what are the symptoms?

What is the treatment for your pet's allergies? _____

Is your pet on flea/tick preventative*? **Yes No**

If yes, please list brand used and date last administered: _____

**We require all dogs and indoor/outdoor cats to be on a flea/tick preventative.*

Please list any current medications or supplements you will bring for your pet and the amount, frequency, and time administered.

What type of food do you feed your pet? _____

Wet _____ Dry _____

Amount per Serving _____

Feeding Times: Morning _____ Afternoon _____ Evening _____

If more than one pet kenneled together:

Do your pets need to be fed separately? **Yes No**

Does your pet have any food restrictions? If yes, what are they? _____

Is your pet allowed to have treats provided by us? **Yes No**